

# **Bike & Scoot to Transit Program**

Below are some topics to help you learn more about how the <u>Bike & Scoot to Transit</u> Program works with Veo. The Bike & Scoot to Transit program is a pilot program that is currently limited to Seattle.

### What benefits can I earn, and how do I get them?

#### \$8 discount on qualifying trips

 Each time you complete a qualifying trip\*, you'll automatically receive a discount of up to \$8 applied to your current ride at ride end. You will see this discount reflected on your inapp receipt at ride end and on an email receipt when your total trip cost with the discount applied is more than \$0. This is a single use discount that cannot be used for future rides.

#### Free set of transit tickets emailed once/week when you took a qualifying ride that week

Every week that you complete at least one qualifying trip with Veo, you'll receive text
from Veo containing one set of links for free transit tickets on the <u>Transit Go Ticket</u>
app.\*\* Accepting these free tickets unlocks opportunities to earn Transit Go Rewards
points on the Transit Go Ticket app, which can be redeemed for transit tickets as well as
credits for bike-share and scooter-share services.

## Where do I need to park my Veo to qualify for the benefits?

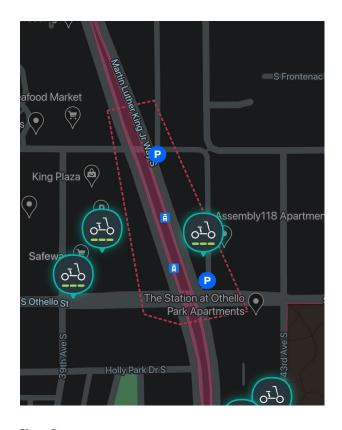
You need to park at a qualifying transit hub to qualify for a discount. These areas are displayed on the <u>pilot map</u>, and also denoted on your Veo map with a red outline (See example image below).

<sup>\*</sup>To take a qualifying trip, rent a Veo bike, and end your trip within the borders of the areas shown in the map <u>here</u>.

<sup>\*\*</sup> When you click on the free ticket link, you will be redirected to the Transit GO Ticket app.



Please park at designated parking areas at light rail stations, marked with a "P" symbol.



# How long do I have to use my benefits?

The \$8 discount can only be used on your current ride. If the cost of your ride is less than \$8 the remaining amount will expire immediately.

All transit tickets distributed through this pilot expire March 31, 2023.

## Is this program available everywhere?

No. The program is only available in Seattle, Washington when using Veo.

### **Support**

Veo offers support 24 hours a day, 7 days a week via our Help Center or at the address <a href="mailto:hello@veoride.com">hello@veoride.com</a>.